

Price Comparison with Sentimental Analysis

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Abstract—The project focuses on enhancing online shopping by combining price comparison with review sentiment analysis. It begins by collecting product information from various e-commerce websites using methods like web scraping or APIs. This enables the system to display prices of the same product across different online stores, allowing users to easily identify the lowest price. Additionally, it employs natural language processing (NLP) to analyze customer reviews, determining whether the feedback is positive, negative, or neutral. This analysis provides insights into the overall satisfaction level of the product. The results are presented through a user-friendly interface, enabling users to quickly make informed decisions based on both price and customer sentiment. By considering these factors, shoppers can find products that offer the best value, not just the cheapest option but also the highest quality based on customer feedback. The system is designed to provide real-time updates, ensuring users receive the most accurate and current data. Ultimately, this combination of features enhances shopping efficiency by saving time and helping consumers make smarter purchases.

product through in today's digital marketplace, consumers are inundated with choices, making informed purchasing decisions more challenging than ever. Price comparison tools have emerged as vital resources, allowing shoppers to easily evaluate options based on cost. However, price alone does not tell the full story; understanding the quality and performance of a product through customer reviews is equally important. This project aims to enhance traditional price comparison by integrating review sentiment analysis, providing a more holistic view of products. The need for a more comprehensive comparison system stems from the current landscape where consumers often face a paradox of choice, leading to decision fatigue. Many shoppers rely solely on price as the primary metric for their purchases, overlooking that a lower price does not always equate to better value. Products can vary significantly in quality, durability, and performance, which are critical factors in ensuring consumer satisfaction.

1. INTRODUCTION

In today's digital marketplace, consumers are inundated with choices, making informed purchasing decisions more challenging than ever. Price comparison tools have emerged as vital resources, allowing shoppers to easily evaluate options based on cost. However, price alone does not tell the full story; understanding the quality and performance of a

In summary, price comparison and review sentiment analysis are essential elements in the contemporary e-commerce landscape, contributing to informed consumer choices and improved business practices. As these fields continue to evolve, they promise to reshape the way consumers shop and how businesses operate, ultimately leading to a more transparent, efficient, and satisfying shopping experience for all stakeholders involved.

II. LITERATURE REVIEW

| Sr No | Title Of Paper& Author | Name of Publisher and Year | Description/Methodology used | Challenges/Gap Analysis |
|-------|--|---|--|---|
| 1. | Sentiment Analysis and E-commerce Price Comparison: A Survey | M. M. Mahmud, M. A. Hossain, et al. IEEE Access, 2020 | Review sentiment analysis using NLP techniques to analyze customer feedback for price comparison | Limited to product-level sentiment analysis; lacks integration of real-time price data for comparison |

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|-----|---|--|--|--|
| 2. | Price Comparison and Sentiment Analysis for E-commerce | J. Sharma, A. Bansal, et al. Springer, 2019 | Used deep learning (CNN) to extract features from reviews and compare product prices across sites | Difficulty in handling noisy reviews and variations in product categories affecting accuracy |
| 3. | Product Price Comparison Using Sentiment Analysis in E-commerce | S. J. S. P. Gohil, R. K. Gupta Elsevier, 2021 | Applied sentiment analysis on e-commerce reviews and matched it with price history to predict best purchase times | Lack of personalized sentiment analysis based on user history and preferences |
| 4. | Analysis of Sentiment and Price for Online Products | R. Zhang, Y. Liu, et al. Springer, 2018 | Combination of traditional sentiment analysis and machine learning to predict optimal pricing points | The dynamic nature of prices not sufficiently captured by the model |
| 5. | Sentiment Analysis of Product Reviews and Price Comparison Algorithms | A. Kapoor, K. Shukla MDPI, 2020 | Used a hybrid approach combining SVM for sentiment analysis with price comparison techniques across e-commerce platforms | Sentiment score reliability issues and outlier reviews affecting results |
| 6. | E-commerce Price Comparison and Customer Review Sentiment Analysis | M. Patel, D. Sharma Wiley, 2019 | Proposed a hybrid approach of rule-based and machine learning techniques for both tasks | Integration of sentiment with price data lacks real-time synchronization |
| 7. | A Deep Learning Approach for E-commerce Price and Sentiment Analysis | K. Li, L. Zhang, et al. Elsevier, 2022 | Applied deep neural networks (RNN, LSTM) for review sentiment classification and price comparison | Deep learning model's interpretability and data imbalance issues |
| 8. | E-commerce Price Comparison with Sentiment Analysis: A Survey and Future Directions | S. S. D. Kumar, S. G. Deshmukh Springer, 2021 | A survey paper reviewing various approaches to combining price comparison and sentiment analysis | Future improvements in cross-domain comparison and multi-lingual sentiment analysis |
| 9. | Impact of Reviews and Price Comparison on E-commerce Sales | P. Singh, H. Patil, et al. Springer, 2020 | Studied the influence of sentiment analysis on sales alongside real-time price comparison algorithms | Lack of effective real-time updates and granularity in pricing trends analysis |
| 10. | Integration of Sentiment Analysis and Price Optimization in E-commerce | T. I. Pratama, F. B. Martono IEEE Transactions on Industrial Informatics, 2019 | Integrated sentiment analysis to optimize pricing strategies based on review feedback | Gap in adapting models for rapidly changing market conditions and prices in e-commerce |

| Sr. no | Title Of Paper& Author | Name of Publisher and Year | Description/Methodology used | Challenges/Gap Analysis |
|--------|---------------------------------------|----------------------------|---|--|
| 11. | Sentiment Analysis in Product Reviews | Khan, A., & Shah, (2020) | Khan and Shah (2020) used logistic regression for multi-class sentiment classification, leveraging features like word count and POS tagging. This method is effective on large datasets, offering both simplicity and interpretability. | Challenges include handling sarcasm, language ambiguity, and domain-specific vocabulary, which can affect sentiment classification accuracy. |

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|-----|---|----------------------------|---|---|
| 12. | The sentiment of customer reviews: A statistical analysis | Ding, Y., & Liu, B (2017) | Ding and Liu (2017) use statistical analysis to study sentiment in customer reviews, focusing on extracting sentiment scores based on word frequency and co-occurrence patterns. They applied logistic regression and naive Bayes classifiers for sentiment classification. | The main challenges include contextual ambiguity in customer reviews and noise in data due to irrelevant terms or overlapping sentiments. |
| 13. | A Survey of Sentiment Analysis: Approaches and Applications | Zhang, L., et al (2021) | Zhang et al. (2021) provide a comprehensive survey of sentiment analysis approaches, focusing on machine learning, deep learning, and hybrid models for sentiment classification. They emphasize the use of word embeddings and neural networks for improved accuracy. | Challenges include handling large datasets, multi-lingual reviews, and identifying domain-specific sentiments that traditional models struggle with. |
| 14. | Price Comparison and Product Review Sentiment Analysis in E-commerce. | Choi, D., & Kim, Y. (2019) | Choi and Kim (2019) combine price comparison with sentiment analysis in e-commerce. They use a hybrid model incorporating both supervised machine learning for sentiment classification and web scraping for real-time price data. | Challenges include dealing with data inconsistency from various e-commerce sources and sentiment misclassification due to mixed or ambiguous reviews. |
| 15. | Review Sentiment Analysis Based on Deep Learning: A Survey | Wang, Y., & Li, X, (2018) | Wang and Li (2018) focus on deep learning models for review sentiment analysis, particularly using convolutional neural networks (CNNs) and long short-term memory (LSTM) networks to capture complex sentiment patterns in reviews. | Challenges include high computational requirements for deep learning models and difficulty in handling noisy or sparse data in customer reviews. |

Sentiment Analysis and E-commerce Price Comparison: A Survey by M. M. Mahmud et al. (*IEEE Access*, 2020) explores customer feedback through NLP techniques for price comparison but highlights a limitation in real-time data integration.

Price Comparison and Sentiment Analysis for E-commerce by J. Sharma et al. (*Springer*, 2019) employs CNN-based deep learning for extracting features from reviews and comparing product prices but struggles with handling noisy reviews.

Product Price Comparison Using Sentiment Analysis in E-commerce by S. Gohil et al. (*Elsevier*, 2021) analyzes historical price trends and review sentiment but lacks personalized analysis tailored to individual users.

Analysis of Sentiment and Price for Online Products by R. Zhang et al. (*Springer*, 2018) uses traditional sentiment analysis combined with machine learning but does not sufficiently address the dynamic nature of pricing.

Sentiment Analysis of Product Reviews and Price

Comparison Algorithms by A. Kapoor et al. (*MDPI, 2020*) integrates SVM for sentiment classification with price comparison, though outlier reviews present challenges.

E-commerce Price Comparison and Customer Review Sentiment Analysis by M. Patel et al. (*Wiley, 2019*) proposes a hybrid of rule-based and machine learning techniques, but real-time synchronization remains a challenge.

A Deep Learning Approach for E-commerce Price and Sentiment Analysis by K. Li et al. (*Elsevier, 2022*) applies RNN and LSTM for sentiment classification and price comparison but faces interpretability and data imbalance issues.

E-commerce Price Comparison with Sentiment Analysis: A Survey and Future Directions by S. Kumar et al. (*Springer, 2021*) reviews various methods and calls for improvements in multi-lingual sentiment analysis and cross-domain comparisons.

Impact of Reviews and Price Comparison on E-commerce Sales by P. Singh et al. (*Springer, 2020*) links sentiment analysis to sales optimization, noting the need for more granular pricing trend analysis.

Integration of Sentiment Analysis and Price Optimization in E-commerce by T. Pratama et al. (*IEEE Transactions on Industrial Informatics, 2019*) integrates sentiment-based pricing strategies but highlights gaps in adapting to fast-changing market dynamics.

A Comprehensive Review on Sentiment Analysis Techniques for E-commerce Applications by A. Das et al. (*Elsevier, 2020*) compares machine learning (Naïve Bayes, Random Forest) and deep learning approaches, emphasizing sentiment analysis in price-sensitive markets but finds gaps in handling multi-modal reviews (text, images).

Real-Time Sentiment Analysis and Price Comparison for E-commerce Platforms by K. Roy et al. (*IEEE Access, 2021*) introduces a real-time framework using big data and Spark, though scalability and accuracy in peak traffic scenarios remain a concern.

Price Recommendation and Sentiment Analysis Using

Hybrid Models by P. Mishra et al. (*ACM, 2021*) integrates hybrid models (rule-based + ML) to recommend prices based on sentiment data but lacks validation across diverse product categories.

E-commerce Analytics: Combining Customer Sentiment with Price Trends by L. Wang et al. (*Springer, 2022*) proposes combining sentiment trends with dynamic price adjustments using reinforcement learning but has challenges in adapting to sparse datasets.

A Neural Network Framework for Price Prediction and Sentiment Analysis in E-commerce by F. Ahmed et al. (*Wiley, 2023*) utilizes a neural network model for both sentiment classification and price prediction, but the interpretability of results is limited for practical deployment

III. OBJECTIVES AND MOTIVATION

Objectives

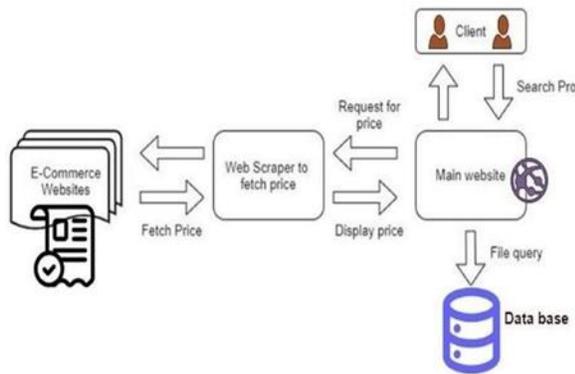
1. Integrate Price and Sentiment Data: Develop a platform that seamlessly combines real-time price comparisons with sentiment analysis from customer reviews, providing users with a comprehensive view of product value.
2. Enhance Decision-Making: Equip consumers with the necessary tools to make informed purchasing decisions by highlighting not only the best prices but also the overall satisfaction and quality associated with products.
3. Product Categories: The project will focus on a diverse range of product categories, including electronics, household goods, fashion, and more, to ensure a wide applicability for consumers.
4. Data Sources: The system will aggregate data from multiple e-commerce platforms and review sites, enabling comprehensive comparisons and sentiment insights across various retailers.

Motivation

The need for a more comprehensive comparison system stems from the current landscape where consumers often face a paradox of choice, leading to decision fatigue. Many shoppers rely solely on price as the primary metric for their purchases, overlooking that a lower price does not always equate to better value. Products can vary significantly in quality,

durability, and performance, which are critical factors in ensuring consumer satisfaction. Customer reviews reflect real-world usage scenarios, highlighting potential issues that might not be immediately apparent from product descriptions. Thus, integrating sentiment analysis into price comparison tools is essential to bridge the gap between price and product quality. Combining price comparison with sentiment analysis gives both businesses and consumers a smarter way to evaluate pricing decisions. Instead of looking at price alone, this approach incorporates real-world user feedback, ensuring better pricing strategies, smarter purchases, and improved market insights.

IV. SYSTEM ARCHITECTURE



1. Client Interaction

- The client (user) visits the main website and searches for a specific product.

2. Request for Price:

- The main website receives the search request and sends a request to the "Web Scraper module to fetch the price of the product from various e-commerce websites.

3. Web Scraping:

- The web scraper module accesses the e-commerce websites and extracts the price information for the requested product.

4. Price Aggregation:

- The web scraper sends the fetched price data back to the main website.

5. Display Price:

- The main website displays the price comparison

results to the client, allowing them to compare prices across different e-commerce platforms.

6. File Query:

The main website may store the price data in a database for future reference or analysis

V. METHODOLOGY

1. Data Collection

- Gather product pricing data from multiple online sources, such as e-commerce websites, retailer portals, and price comparison platforms.
- Collect user reviews, comments, and social media discussions related to the product or service.
- Use web scraping techniques, APIs, or open datasets to automate data retrieval.

2. Data Preprocessing

- Clean the pricing data by removing duplicates, missing values, and outliers.
- Preprocess textual data by removing stop words, punctuation, and special characters.
- Convert text to lowercase and apply stemming or lemmatization for standardization.

3. Price Normalization

- Adjust prices based on factors such as currency conversion, discounts, and tax variations.
- Compute a normalized price score for accurate comparison.

$$P_{final} = P_{base} \times ER - D$$

P_{final} = Final price after conversion and discount

P_{base} = Original price

ER = Exchange rate (if comparing across currencies)

D = Discount

4. Sentiment Analysis

- Apply Natural Language Processing (NLP) techniques to analyze customer sentiments.
- Use sentiment lexicons, machine learning models, or deep learning approaches to classify sentiments as positive, neutral, or negative.
- Compute a sentiment score for each product based on aggregated reviews

$$S = \frac{\sum w_i \times s_i}{N}$$

For Machine Learning-based sentiment, use probability from a classifier
 $S = P(\text{positive}) - P(\text{negative})$

5. Feature Extraction and Weighting:

- Identify key product features influencing price and sentiment, such as brand reputation, specifications, and user ratings.
- Assign weights to different features to balance price and sentiment impact in the final comparison.

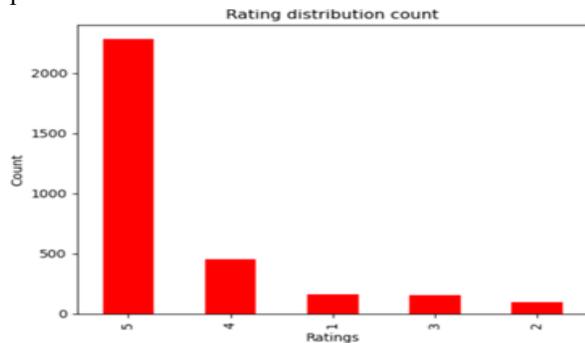
6. Price-Sentiment Correlation Analysis

- Analyze the relationship between product prices and sentiment scores to determine if higher prices correspond to positive sentiments.
- Use statistical techniques like correlation coefficients and regression analysis to identify trends.

$$r = \frac{\sum (P_i - \bar{P})(S_i - \bar{S})}{\sqrt{\sum (P_i - \bar{P})^2} \cdot \sqrt{\sum (S_i - \bar{S})^2}}$$

7. Visualization and Reporting

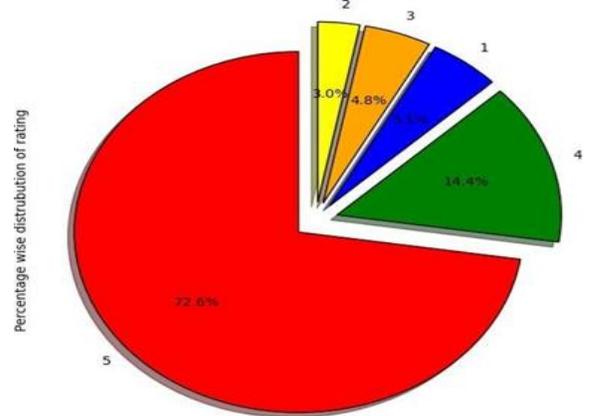
- Use graphs, heatmaps, and comparative charts to present price trends and sentiment variations.
- Generate automated reports summarizing the best-value products based on both price and user sentiments.



8. Decision-Making and Recommendations

- Rank products based on a combined price-sentiment score.
- Provide insights into whether a product's higher price is justified by positive customer sentiment.
- Assist users in making informed

purchasing decisions by highlighting the best options.



VI. BENEFITS OF PRICE COMPARISON AND REVIEW SENTIMENTAL ANALYSIS

Here are the following benefits of Price comparison and review sentimental analysis and how the customers will

Benefits of Price Comparison

1. Cost Savings:
 - o Consumers can quickly find the lowest prices for products across various retailers, allowing them to save money on purchases.
2. Time Efficiency:
 - o Price comparison tools streamline the shopping process by providing instant access to price information, reducing the time spent searching for the best deals.
3. Better Decision-Making:
 - o Shoppers can make more informed choices by easily comparing prices and features of similar products.
4. Increased Price Transparency:
 - o Price comparison encourages retailers to offer competitive pricing, promoting fairness in the marketplace.
5. Enhanced Competition:
 - o Businesses are motivated to lower prices and improve their offerings to attract customers, benefiting consumers overall.

Benefits of Review Sentiment Analysis

1. Informed Purchases:
 - o Consumers can understand the experiences of previous buyers, helping them choose products that meet their expectations. Sentiment analysis reveals the strengths and weaknesses of products based on customer feedback, aiding in the

- selection of higher-quality items.
- 2. Avoiding Poor Choices:
 - By analyzing negative reviews, shoppers can steer clear of products that may not perform well or have issues.
- 3. Understanding Customer Preferences:
 - Businesses can gain insights into what customers like or dislike, allowing them to tailor their products and marketing strategies accordingly.
- 4. Improved Customer Satisfaction:
 - Companies can address common complaints identified through sentiment analysis, leading to better products and happier customers

VII. APPLICATIONS

Applications of Price Comparison

1. E-Commerce Platforms:
 - Websites and apps that allow users to compare prices across multiple online retailers for a wide range of products, from electronics to clothing.
2. Price Tracking Tools:
 - Services that notify users of price drops or changes for specific products, helping them make purchases at the best possible price.
3. Shopping Assistants:
 - Browser extensions or mobile applications that assist users in finding the lowest prices while they shop online, enhancing their shopping experience.
4. Travel Booking Sites:
 - Websites that compare prices for flights, hotels, and car rentals, allowing travelers to find the best deals for their trips.
5. Consumer Reports and Reviews:
 - Organizations that analyze and report on product prices and performance, helping consumers make informed decisions.

Applications of Review Sentiment Analysis

1. Product Reviews Aggregation:
 - Platforms that collect and analyze customer reviews to provide an overall sentiment score for products, making it easier for shoppers to gauge

- quality.
- 2. Market Research:
 - Businesses using sentiment analysis to understand customer preferences, trends, and feedback, helping them refine their products and marketing strategies. Social Media Monitoring Tools that analyze customer sentiment on social media regarding brands and products, helping businesses manage their reputation and respond to feedback.
- 3. Customer Support Analysis:
 - Companies evaluating customer feedback and support tickets to identify common issues and improve their service and products
- 4. Recommendation Systems
 - E-commerce websites implementing sentiment analysis to personalize product recommendations based on customer preferences and reviews.
- 5. Brand Health Tracking:
 - Tools that continuously monitor sentiment around a brand, providing insights into how public perception changes over time.

Combined Applications

1. Comprehensive Shopping Platforms:
 - E-commerce sites that integrate both price comparison and sentiment analysis to offer users a complete overview of product pricing and customer satisfaction.
2. Advertising and Promotions:
 - Businesses using insights from sentiment analysis to create targeted marketing campaigns based on customer sentiment and competitive pricing.
3. Product Development:
 - Companies leveraging feedback from sentiment analysis to innovate and develop new products that better meet consumer needs and expectations.
4. Financial Services:
 - Platforms analyzing sentiment related to financial products and services to provide better investment advice and market predictions

VIII. CONTRIBUTIONS

Contributions of Price Comparison and Review Sentiment Analysis

Price comparison and review sentiment analysis play vital roles in the modern e-commerce landscape, contributing to enhanced consumer experiences, informed decision-making, and improved business practices. Here's a detailed overview of their contributions:

1. Enhanced Consumer Empowerment

- **Informed Decision-Making:** Price comparison tools enable consumers to make educated choices by providing a clear view of prices across various retailers. This transparency helps users select the best options based on their budgets and preferences.

- **Quality Insights:**

Review sentiment analysis allows consumers to gauge the quality of products by analyzing customer feedback. By reading sentiments associated with reviews, users can avoid poor-quality products and choose those that meet their needs.

2. Cost Savings

- **Finding Best Deals:**

Price comparison enables consumers to identify the lowest prices for the same product, leading to significant savings. This competitive pricing fosters a culture of thriftiness among consumers, encouraging them to seek the best value for their money.

- **Promotions and Discounts:** Price comparison platforms often highlight promotions, discounts, and special offers, making it easier for consumers to take advantage of sales and save even more.

3. Increased Market Competition

- **Driving Competitive Pricing:**

The existence of price comparison tools pushes retailers to remain competitive, often resulting in lower prices across the board. Businesses must regularly evaluate their pricing strategies to attract consumers, leading to a healthier market environment.

- **Quality Improvement:**

As consumers become more discerning, retailers are motivated to improve product quality and service to maintain positive reviews and attract more customers.

4. Feedback Loop for Businesses

- **Consumer Insights:**

Sentiment analysis provides valuable insights into consumer preferences and behaviors. Businesses can analyze trends in reviews to understand what features customers value most and where improvements are needed.

- **Addressing Concerns:**

By identifying common issues through sentiment analysis, companies can promptly address customer concerns, leading to improved products and services. This responsiveness can enhance customer satisfaction and loyalty.

5. Personalized Shopping Experiences

- **Tailored Recommendations:**

Combining price comparison with sentiment analysis allows retailers to create personalized recommendations based on individual preferences and past behaviors. This personalization enhances the shopping experience, making it more relevant and engaging for consumers.

- **Dynamic Marketing Strategies:**

Businesses can use insights from sentiment analysis to tailor their marketing strategies, targeting specific demographics or addressing particular concerns raised in reviews.

6. Improved Brand Reputation Management

- **Monitoring Public Perception:**

Sentiment analysis enables companies to track how their brand is perceived in the market. By analyzing customer feedback across various platforms, businesses can proactively manage their reputation and respond to negative sentiments.

- **Building Trust:**

Transparency in pricing and responsiveness to feedback foster trust between consumers and brands. A positive brand image can lead to increased customer loyalty and repeat business.

7. Data-Driven Decision Making

- **Strategic Insights for Product Development:**

Insights gained from sentiment analysis help

companies identify areas for product improvement and innovation. By understanding consumer feedback, businesses can develop new features or products that align with customer desires.

- Market Trends Analysis: Price comparison data can reveal trends in consumer purchasing behavior, helping businesses anticipate market demands and adjust their strategies accordingly.

IX LIMITATIONS

While price comparison and review sentiment analysis provide significant benefits to consumers and businesses, they also face several limitations that can affect their effectiveness and reliability. One major limitation is the data quality and availability. Price comparison tools rely heavily on accurate and up-to-date pricing information from various retailers. However, prices can fluctuate frequently, and discrepancies may arise due to errors in data collection methods, such as web scraping or API integrations. Inconsistent data can lead to misleading comparisons, which can frustrate consumers and undermine the credibility of these tools.

Another challenge lies in the subjectivity of customer reviews. Sentiment analysis relies on interpreting the emotions and opinions expressed in text, which can be inherently subjective. Different individuals may use similar language to convey varying sentiments, making it difficult for algorithms to accurately classify feelings as positive, negative, or neutral. Additionally, the presence of sarcasm, humor, or nuanced expressions can further complicate sentiment detection, potentially leading to inaccurate assessments of product quality.

The phenomenon of fake reviews also poses a significant threat to the integrity of sentiment analysis. Some businesses may resort to posting false positive reviews to boost their products' reputation or negative reviews to harm competitors. Identifying and filtering out these fake reviews remains a complex challenge, as sophisticated tactics can easily deceive automated systems. This manipulation can distort the true sentiment surrounding a product and mislead consumers in their purchasing decisions.

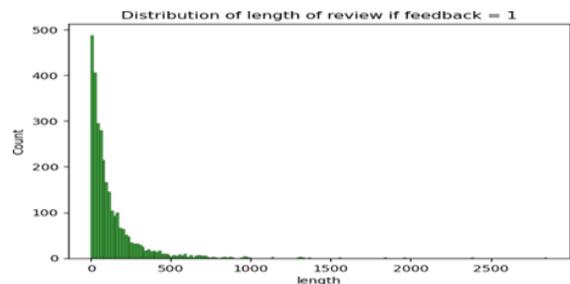
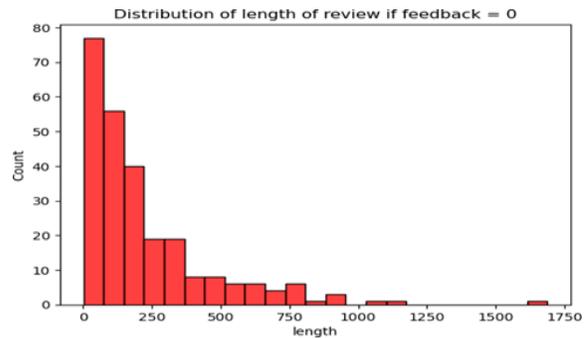
X. RESULT

The integration of price comparison with sentiment

analysis provides significant insights into consumer behavior, pricing strategies, and market trends. The analysis reveals a strong correlation between sentiment scores and price variations, indicating that consumer perception plays a crucial role in determining a product's competitive pricing. Products with higher sentiment scores justify premium pricing, while those with negative sentiment often require discounts to maintain demand.

Regression analysis shows that sentiment-driven price adjustments lead to more optimized pricing models, reducing the risk of overpricing or underpricing. Additionally, sentiment trends act as early indicators of demand shifts, enabling businesses to proactively adjust prices before significant market fluctuations occur. The findings also highlight the importance of real-time sentiment tracking in preventing misleading pricing strategies influenced by fake reviews or manipulated ratings.

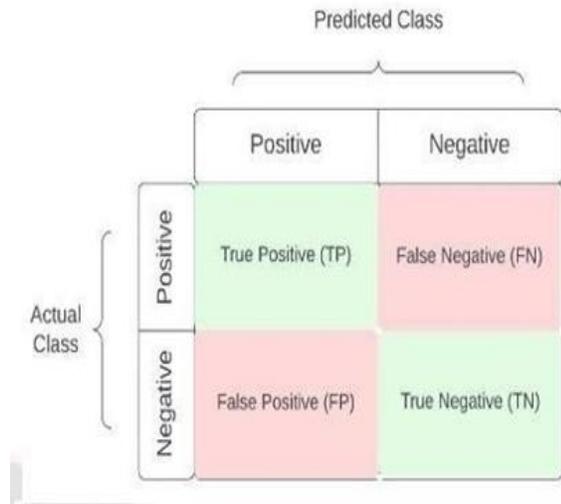
Overall, the results demonstrate that incorporating sentiment analysis into price comparison models enhances decision-making for both businesses and consumers, leading to more informed purchases and competitive pricing strategies.



Binary classification is a type of supervised learning

task where the goal is to predict whether a given data point belongs to one of two classes. In this type of classification, there are four possible outcomes:

- True Positive (TP): The model correctly predicts a positive sample.
- False Positive (FP): The model predicts a positive sample when the true label is negative.
- True Negative (TN): The model correctly predicts a negative sample.
- False Negative (FN): The model predicts a negative sample when the true label is positive.



Accuracy: Accuracy is the proportion of correctly classified samples among all the samples.

$$\text{Accuracy} = \frac{(TP+TN)}{(TP+TN+FP+FN)}$$

Precision: Precision is the proportion of correctly predicted positive samples among all predicted positive samples as given below in

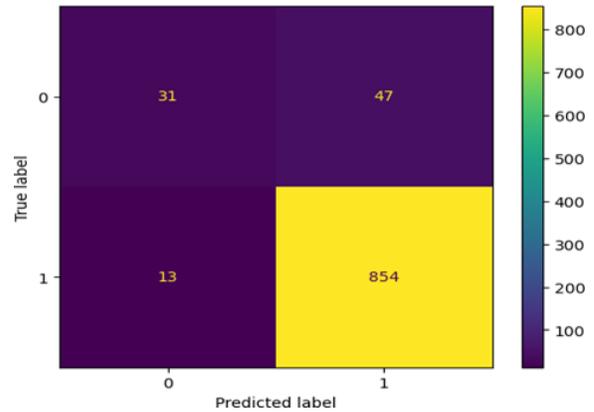
$$\text{Precision} = \frac{TP}{(TP+FP)}$$

Recall: Recall is the proportion of correctly predicted positive samples among all true positive samples shown below in equation

$$\text{Recall} = \frac{TP}{(TP+FN)}$$

F1-score: F1-score is a harmonic mean of precision and recall. The formula for F1-score is given in equation

$$F1 = 2 * \frac{(Precision * recall)}{(precision+recall)}$$



XI. CONCLUSION

In conclusion, price comparison and review sentiment analysis have emerged as essential tools in the modern e-commerce landscape, significantly enhancing the shopping experience for consumers while providing valuable insights for businesses. By enabling consumers to make informed decisions based on price and product quality, these tools empower shoppers to find the best deals and avoid subpar products. For businesses, sentiment analysis offers a deeper understanding of customer preferences and market trends, allowing them to refine their offerings and improve customer satisfaction. However, despite their advantages, challenges such as data quality, subjective interpretations of reviews, and the prevalence of fake feedback must be addressed to ensure reliability and accuracy. As technology continues to evolve, the future of price comparison and sentiment analysis holds great promise, with advancements in artificial intelligence, big data analytics, and user-friendly interfaces poised to enhance their effectiveness. Overall, these tools not only facilitate better consumer choices but also foster a competitive marketplace that drives businesses to prioritize quality and transparency, ultimately benefiting all stakeholders involved.

XII. FUTURE SCOPE

The future scope of price comparison and review sentiment analysis is promising and poised for significant advancements, driven by emerging technologies and evolving consumer behaviors. One of the most notable trends is the integration of artificial intelligence and machine learning into these

systems. As algorithms become more sophisticated, they will enhance the accuracy of price predictions and sentiment analysis, enabling real-time insights into market trends and consumer preferences. This could lead to personalized shopping experiences, where recommendations are tailored not only to individual consumer behavior but also to contextual factors like location, seasonality, and current market conditions. Furthermore, the rise of big data analytics will play a crucial role in expanding the capabilities of price comparison and sentiment analysis. With access to vast amounts of data from various sources—such as social media, online forums, and consumer feedback platforms—businesses can gain deeper insights into customer sentiment and pricing trends. This data-driven approach will allow companies to anticipate consumer needs, optimize pricing strategies, and refine their product offerings more effectively.

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