

# RESILIENT HOSPITAL ARCHITECTURE: SAFEGUARDING CRITICAL INFRASTRUCTURE AGAINST EMERGING INTERNAL DISASTERS

Mohd Arqam Khan<sup>1</sup>, Abdul Halim Babbu<sup>2</sup>, Mohammad Saquib<sup>3</sup>

<sup>1</sup>*PhD scholar, Department of Architecture, Jamia Millia Islamia, New Delhi, India*

<sup>2,3</sup>*Assistant Professor, Department of Architecture, Jamia Millia Islamia, New Delhi, India*

**Abstract**— There is critical need for resilient hospital architecture in India. While external hazards typically dominate disaster preparedness, internal events—such as utility failures, equipment malfunctions, or hazardous material spills—are more frequent and pose significant threats to continuous patient care. This research argues that current design practices and educational frameworks often neglect the proactive role of architectural design in disaster risk reduction. A fundamental reorientation is required, moving beyond traditional "engineering resilience" that integrates physical robustness with human well-being and adaptability. Strategies for enhancing resilience must be granular, addressing the unique vulnerabilities of individual hospital departments (e.g., Operation Theatres, ICUs, Emergency) and critical services (e.g., HVAC, medical gas supply). Implementing a trans-disciplinary approach, strategic phase-wise planning, and reforming architectural and engineering education are paramount to developing future-proof hospitals capable of maintaining essential services during crises and preventing internal disruptions from escalating into full-blown disasters. The study concludes by emphasizing attention to internal disasters, requiring departmental root cause analysis and understanding inter-departmental criticalities. This can be achieved through university post-graduation programs and industry-academia collaboration.

**Index Terms**—Hospitals, Critical infrastructure, Internal Disasters, Resilience, Healthcare Architecture

## I. INTRODUCTION

Globally, the increasing frequency and intensity of extreme climatic conditions, driven by climate change, underscore an urgent need for robust resilience design and planning across all critical infrastructures[1].[2].[3]. This proactive approach to resilience is not merely a reactive measure but an essential component of futuristic and sustainable planning, ensuring that vital services remain operational despite escalating environmental threats.[4] Hospitals, by their very nature, are complex and dynamic

environments.[5] They house a confluence of highly vulnerable populations, intricate medical technologies, hazardous materials, and essential utilities, all operating under immense pressure.[6] Unlike other critical infrastructures, the continuous and uninterrupted functioning of a hospital is paramount, as any disruption can have immediate and severe consequences for patient health and safety. These facilities confront multifaceted challenges during crises, ranging from widespread natural disasters to localized pandemics.[7] Their inherent complexity and the critical nature of their services necessitate specialized resilience strategies that extend beyond generic disaster preparedness, acknowledging their unique operational demands and the fragility of their occupants.

While public discourse and traditional disaster planning often concentrate on external catastrophic events, such as earthquakes or floods, a critical and often overlooked threat to hospital functionality stems from internal disruptions like fire in ICU. Healthcare professionals have historically prioritized preparations for external disasters that cause a surge in patient numbers. However, there has been a noticeable reluctance to confront the possibility of disruptions occurring within the facility itself, which can severely undermine the hospital's ability to provide care.[8] Evidence suggests that these internal disruptions are, in fact, more common occurrences in hospitals than patient surges resulting from external disasters. The mere interruption of hospital services, regardless of the cause, can lead to harmful outcomes; including casualties, property damage, and the suspension of patient care, ultimately transforming a localized crisis into a full-blown disaster. This highlights a crucial misalignment in preparedness priorities, where the more frequent internal threats may be receiving insufficient attention compared to less frequent, albeit larger-scale, and external events.[9]

This research papers aims to meticulously analyze the unique challenges inherent in designing and maintaining resilient hospital architecture against internal disasters, with a specific focus on the Indian context,

which is more disaster prone.[10] It will delve into the vulnerabilities that make hospitals susceptible to such disruptions and propose actionable design and planning strategies.[2] The subsequent sections will first establish the specific challenges faced by Indian healthcare infrastructure, then differentiate between various types of hospital disasters, explore the underutilized potential of architectural design, detail department- and service-specific resilience strategies, and finally, outline integrated planning and implementation approaches.[1][3].

II. THE INDIAN CONTEXT

India's vast geographical expanse and diverse climatic zones expose its critical infrastructure, including healthcare facilities, to a wide spectrum of extreme weather events annually. From landslides in mountainous regions to cloudbursts, floods, and cyclones in coastal and riverine areas, and extreme heat across much of the subcontinent, Indian hospitals face a unique array of environmental threats.[10] This inherent environmental variability necessitates a highly adaptable and varied resilience framework tailored to the specific regional typologies of disasters. Despite India possessing an extensive network of healthcare facilities, encompassing sub-centers, Primary Health Centres (PHCs), Community Health Centres (CHCs), and a mix of government and

private hospitals, many of these facilities continue to struggle with providing even basic infrastructure for good health. This foundational weakness makes the integration of advanced resilience measures a significantly challenging endeavor. The task of adding resilience becomes an additional burden on a system already grappling with fundamental infrastructural deficits. This situation reveals a critical underlying issue: advanced resilience cannot be effectively built in a vacuum. It must be integrated into a system that is already robust at its most basic level. This highlights the need for a multi-tiered approach that simultaneously addresses fundamental infrastructural gaps and implements sophisticated disaster preparedness.[1]

III. SPECIAL CHARACTERISTICS OF HOSPITAL BUILDINGS

Hospitals possess distinct features that render them uniquely complex and challenging for planners and designers when considering resilience.[9] Their intricate functionality and the critical nature of their services require specialized design considerations that go beyond those of typical buildings. The sixteen parameters outlined below in table 1. Illustrate why hospitals are considered among the most complex buildings. The following table summarizes these inherent complexities:

Table 1: Special characteristics of Hospital buildings

S.No	Identified parameters	Remarks
1.	Mix of Departments	A hospital is a combination of various distinctive departments, Under one roof like ICU, OPD, IPD, Radiology and Path labs.[1]
2.	Expansion	Change is constant in hospital either in medical technology, treatment methodology or in infrastructure.
3.	Critical patients	The users of hospital like patients in ICU are immovable, critical and full of stress.[8] Also the service providers like doctors and nurses are.
4.	Time saving	The concept of golden hour in emergency is very important. All physical infrastructures must collectively help in saving seconds.
5.	engineering & medical services	Hospital has various engineering plants like HVAC, Medical gas, ETP and STP.
6.	Multiple Entrances	Multiple drop zones with multiple entrances in hospitals are very common like emergency entrance, service entrance.
7.	24x7 functions	Hospital cannot be locked, can't go on leave and cannot be stopped except OPD and some other departments.
8.	Infections	Hospital acquired infection are very common. This is additional burden on designers to stop it.
9.	Zoning	Divided into multiple zone like public, private, buffer, clinical, non clinical, FOH, BOH and service zone.
10.	Evolution	Hospital evolves in size, bed numbers and its function.
11.	Surge in demand	During certain period of years the patient numbers increases.
12.	Cultural sensitivity	The society and family bonds demands some regional traits.
13.	Special rooms	Like O.T room, isolation room, private rooms and BID room
14.	Patient privacy	In IPD and OPD this issue is very important to deal.
15.	physiological needs	As hospital is a house of sick people. People often afraid of hospital from childhood.

		Healing architecture is need of the hour.
16.	Expansion of departments	Hospital departments expand with different rate under one roof. This is one of the most challenging tasks to deal for planners.

IV. UNDERUTILIZED POTENTIAL OF ARCHITECTURE IN DISASTER RESILIENCE

In modern times, there is a growing recognition for advanced research to achieve behavioral sophistication in facility design.[6] Despite their proven capacity, the expertise of design thinkers such as architects and planners is not often engaged in the field of disaster-risk management.[2][11] This represents a significant missed opportunity in current disaster management paradigms. The number of built environment professionals adequately equipped to respond effectively in such situations remains notably low, indicating a systemic flaw in frameworks that fail to leverage this crucial discipline.

Architectural design offers a unique and innovative perspective for comprehending the intricate complexities of disaster-risk reduction and recovery. It serves as a powerful conceptual bridge, facilitating the development of new approaches to building’s physical resilience within disaster-affected communities and critical infrastructure.[2] This emphasizes the transformative potential of design, moving beyond mere aesthetics or structural integrity to a holistic approach.[5]

A more comprehensive approach, however, advocates for moving towards a "social-ecological resilience" framework. This expanded view fully embraces the richness of architecture by integrating adaptability, human well-being, and the long-term evolution of the built environment in a climate of increasing uncertainty. This signifies a profound conceptual shift for architectural practice. True architectural resilience encompasses not only structural integrity and rapid functional restoration but also the capacity for adaptability, support for human well-being, and seamless long-term societal integration. This necessitates a re-evaluation of design priorities and metrics, moving beyond purely technical solutions to embrace the broader impact of the built environment on its occupants and the surrounding community. Such a theoretical basis allows for a critical perspective to move beyond circumscribed, functionalist approaches, resulting in a clearer foundation for the resilience of architecture over time.[5]

A significant gap persists in design education, where there has been insufficient attention to complementing creative problem-solving skills with contextual and systemic understandings of disaster management and disaster-resilient design.[2] A fundamental reorientation of design education is therefore needed to address core disaster-risk-management concepts, including vulnerability, urban resilience, climate change adaptation, risk-based design, and scenario and community planning.[11] Without such reforms, design education will not achieve its full potential value in enhancing disaster resilience. Specialized master's degrees incorporating disaster-resilient design are emerging, training the next generation of disaster, humanitarian, and development professionals.

V. STRATEGIES FOR ENHANCING RESILIENCE: A DEPARTMENTAL AND SERVICE-SPECIFIC APPROACH

Effective disaster resilience and mitigation in hospitals are fundamentally predicated on a deep analytical understanding of each individual department and service within the facility. This requires a meticulous examination of their unique functionalities, intricate inter-relationships, and specific critical areas. The complex setting of a tertiary care hospital, with its myriad services, demands smooth synchronization among all components. Therefore, a granular, rather than a generic, approach to resilience planning is essential. Overall hospital resilience is an aggregate of highly specialized, localized design interventions, meaning a "one-size-fits-all" approach is insufficient. Instead, architects and planners must possess deep domain knowledge to understand each functional area's unique vulnerabilities and operational needs, enabling the integration of tailored solutions.

*Department-Specific Resiliency Strategies*

Hospitals are intricate amalgamations of diverse departments, each possessing unique architectural, functional, and criticality levels. Table-2 is showing six major hospital department’s unique vulnerabilities and their unique resilience strategies. Resilience planning must therefore be meticulously tailored to these specific needs.

Table 2: Department specific vulnerabilities

	Department Category	Specific Vulnerabilities during Internal Disasters	Corresponding Architectural/Design Resilience Strategies
1	Operation Theatres	- High criticality; ongoing delicate procedures.	- Clear, uninterrupted ramps close to O.T.s with direct external exits for swift evacuation. - Special spaces for uninterrupted

	<b>(O.T.)</b>	Susceptible to power cuts, medical gas failures, fire, earthquake. - Complex evacuation of patients/staff.	power supply (e.g., dedicated UPS/generator rooms) to ensure continuity during outages. - Resilient HVAC systems designed to prevent fire/smoke spread
2	<b>Outpatient Department (OPD)</b>	- "Shop window" of hospital; discontinuity affects entire facility. - Common issues: small registration, combined waiting, poor ventilation, human conflict.	- Well-defined circulation from registration to exit. - Proper placement to prevent trespassing and ensure security. - Design for flexibility to capitalize on off-hours as additional space. - Durable materials, improved ventilation, and expansion space to address common problems.
3	<b>Inpatient Department (IPD)</b>	- Largest 24x7 department; patient safety is paramount. - Evacuation of immovable/non-movable patients is challenging. - Vulnerable to fire, power cuts, service disruptions.	- Layout flexibility for expansion/contraction during crisis hours. - Multiple safe exit routes (ramps, staircases) for all patient types, properly positioned corridors, and exits. - Designated safe zones (refuge areas) during fire. - Non-structural elements properly fixed to prevent falling equipment injury during earthquakes. -
4	<b>Intensive Care Units (ICU)</b>	- High dependency units; most critical after O.T. - Requires uninterrupted critical supplies and storage. - Infection control is paramount.[8]	- Resilient safe exit routes. - Uninterrupted critical supplies and storage (e.g., redundant lines, on-site storage). - Mandatory isolation rooms in all wards and ICUs with essential provisions and integrated infection control. - Sterilized zones properly integrated.
5	<b>Emergency/Casualty Department</b>	- Critical during normal days, even more so during disasters. - Susceptible to mass casualty influx blocking accessibility. - Often main entry during off-hours.	- Optimal accessibility and visual connection from outside. - Multiple entry/exit points with standby ambulance services and driver's rooms. - Flexible triage areas with spill-out spaces to accommodate mass casualties. - Design to manage crowd gathering scenarios.
6	<b>Diagnostics Department</b>	- Houses expensive and sensitive machinery (MRI, CT Scan). - Vulnerable to flooding, power failures, network disruptions.	- Strategic placement of expensive machinery on elevated platforms or above basement/ground floors to mitigate flood risk. - Installation of shock-absorbing and vibration-damping techniques, and seismic base isolation for equipment protection. -

Service-Specific Resiliency Strategies

Developing resilience for each service requires a very specific and focused approach, as each possesses unique challenges and criticality. The patients can be severely impacted if service continuity is disrupted by any failure, often due to a lack of resilience factors during disasters.[9] The protection and safety of an entire system, from its generation point to its outlet, are crucial for making it resilient. Hospital services, encompassing

Mechanical, Electrical, and Plumbing (MEP) systems, HVAC, medical gas, water supply, and electrical supply, are multi-floor and multi-departmental, often located in "back-of-the-house" zones. Their continuous operation is paramount, as any disruption can severely impact patient care. Table-3 is showing six major hospital services's unique vulnerabilities and their unique resilience strategies.

**Table 3:** Services specific vulnerabilities

S.No	Essential Hospital Service	Specific Vulnerabilities	Corresponding Resilience Measures
1	<b>HVAC Systems</b>	- Spread of fire/smoke through ducts. - Failure during extreme weather (e.g., extreme heat). - Critical for infection control (e.g., during pandemics).	- Effective, flexible, and safe air circulation systems. - Redundancy in systems for disastrous scenarios. - Fire-resistant ducts and compartmentalization to prevent fire/smoke spread. - Resilient design against extreme climatic conditions.
2	<b>Medical Gas Supply</b>	- Plant room or network disruption. - Failure of outlets. - Critical for O.T.s, ICUs, and patient life support.	- Protection and safety of the entire system from generation point to outlet. - Redundant supply lines and storage. - Compartmentalization of service zones. - Robust physical protection of plant rooms and distribution networks.

3	<b>Water Supply</b>	- Disruption from plant room failure or network damage. - Contamination risks.	- Resilient water supply systems with backup sources. - Protection of plant rooms and distribution networks. - Contingency plans for water purification and storage.
4	<b>Electrical Supply</b>	- Power cuts and failures (common in some regions). - Network disruption. - Critical for all departments and equipment.	- Uninterrupted power supply (UPS) systems and generators for critical areas. - Smart metering for power failure detection. - Redundant electrical networks. - Protection of plant rooms and distribution networks.
5	<b>IT Systems (Network Connectivity)</b>	- Network failure disrupting connectivity of diagnostic departments, patient records, etc.	- Resilient information technology systems with robust backup and redundancy. - Secure and protected data centers. - Alternative communication methods.
6	<b>Supportive Services (Laundry, Kitchen)</b>	- Disruption impacting hygiene, nutrition, and supply of sterile items.	- Continuity of services through resilient infrastructure and backup plans. - Protection of plant rooms and distribution networks.

VI. RESULTS

Policy and practice must rigorously emphasize the identification of all critical areas within hospitals and assess their specific probabilities of internal disaster occurrence, along with the potential impact on critical infrastructure. This granular understanding should then directly inform the development of department-specific and service-specific resilience strategies through architectural design.[9]

A fundamental shift is required within academic institutions specializing in architecture and engineering. Curricula must be reformed to integrate specialized modules focused on disaster mitigation and resilience.[2] This is crucial for equipping the next generation of professionals with the necessary skills to design, build, and safeguard critical infrastructure effectively. The current educational deficit, where design thinkers are often "neglected" in disaster management, must be addressed to foster a new generation of architects and engineers who inherently understand vulnerability, risk-based design, and climate change adaptation, moving beyond traditional aesthetics and structural concerns to integrate a comprehensive understanding of risk.[11]

VII. CONCLUSION

Understanding hospital departments and their interconnections is crucial for disaster resilience and mitigation in healthcare facilities. Architectural design, especially building services, plays a vital role, yet many hospitals lack integrated planning and a clear development blueprint. Integrating resilient concepts early on is more economical and adaptable than retrofitting.

This research emphasizes strategies for enhancing hospital resilience at planning, design, and operational levels. Key actions include: identifying critical areas and assessing internal disaster probability, developing tailored departmental and service-specific

resilience, meticulously defining phase-wise departmental planning, and integrating disaster mitigation into architecture and engineering curricula. Adopting these principles will help India build a robust healthcare infrastructure resilient to both external and internal disruptions, ultimately preserving public health during crises.

REFERENCES

- [1]. J. Bai, F. A. F. Ferreira, N. C. M. Q. F. Ferreira, J. J. M. Ferreira, and R. J. C. Correia, "Enhancing hospital resilience and planning capacity in scenarios of crisis using group decision-making and interpretive structural modeling," *Strateg. Chang.*, vol. 33, no. 3, pp. 201–217, 2024, doi: 10.1002/jsc.2577.
- [2]. E. Charlesworth and J. Fien, "Design and Disaster Resilience: Toward a Role for Design in Disaster Mitigation and Recovery," *Architecture*, vol. 2, no. 2, pp. 292–306, 2022, doi: 10.3390/architecture2020017.
- [3]. B. Cristian, "Hospital Resilience: A Recent Concept in Disaster Preparedness," *J. Crit. Care Med.*, vol. 4, no. 3, pp. 81–82, 2018, doi: 10.2478/jccm-2018-0016.
- [4]. K. Wulff, D. Donato, and N. Lurie, "What is health resilience and how can we build it?," *Annu. Rev. Public Health*, vol. 36, pp. 361–374, 2015, doi: 10.1146/annurev-publhealth-031914-122829.
- [5]. I. Bulakh and I. Merylova, "Sustainable hospital architecture-potential of underground spaces," *Civ. Eng. Archit.*, vol. 8, no. 5, pp. 1127–1135, 2020, doi: 10.13189/cea.2020.080539.
- [6]. H. Banerji, "An attempt to explore components of empathic architecture in hospitals – a study of Indian hospitals," *J. Archit. Urban.*, vol. 40, no. 1, pp. 8–17, 2016, doi:

10.3846/20297955.2016.1150220.

- [7]. M. Khalil *et al.*, “What is ‘hospital resilience’? A scoping review on conceptualization, operationalization, and evaluation,” *Front. Public Heal.*, vol. 10, 2022, doi: 10.3389/fpubh.2022.1009400.
- [8]. S. Juyal, S. Tabassum-abbasi, T. Abbasi, and S. A. Abbasi, “An Analysis of Failures Leading to Fire Accidents in Hospitals; with Specific Reference to India An Analysis of Failures Leading to Fire Accidents in Hospitals; with Specific Reference to India,” *J. Fail. Anal. Prev.*, vol. 23, no. 3, pp. 1344–1355, 2023, doi: 10.1007/s11668-023-01668-x.
- [9]. C. P. Lewis and R. V. Aghababian, “Overview of Hospital and Emergency,” vol. 14, no. 2, pp. 439–452, 1996.
- [10]. Government of India, “Guidelines for Hospital Emergency Preparedness Planning,” *Disaster Manag. Unit*, pp. 1–81, 2008, [Online]. Available: [http://tdma.nic.in/Resource-Centre/n-Guideline\\_Hospital\\_Emergency.pdf](http://tdma.nic.in/Resource-Centre/n-Guideline_Hospital_Emergency.pdf)
- [11]. E. Acar and F. Yalçinkaya, “Integrating Disaster Management Perspective Into Architectural Design Education At Undergraduate Level—a Case Example ...,” ... , *Colombo, Sri Lanka*. Retrieved from [https://www.researchgate.net/profile/Emrah-Acar/publication/303988576\\_Integrating\\_disaster\\_management\\_perspective\\_into\\_architectural\\_design\\_education\\_at\\_undergraduate\\_level\\_-\\_A\\_case\\_example\\_from\\_Turkey/links/57b9e50308aedfe0ec96ea3d/Integrating-disaster-m](https://www.researchgate.net/profile/Emrah-Acar/publication/303988576_Integrating_disaster_management_perspective_into_architectural_design_education_at_undergraduate_level_-_A_case_example_from_Turkey/links/57b9e50308aedfe0ec96ea3d/Integrating-disaster-m)