

# Transforming Library Services: an overview on Integrated Library Management Software in the College Libraries

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## I. INTRODUCTION

College libraries are instrumental in the academic life of students, faculty members, and researchers. They serve as repositories of knowledge, and provide access to physical textbooks, journals, e-books, institutional repositories and digital resources. The rapid growth and complexity in the volume of information and technology in the modern education curriculum requires libraries to evolve from traditional manual management and record keeping practices to more efficient and sophisticated conventional automated integrated library management systems.

This evolution is made possible by the emergence Integrated Library Management Software (ILMS), which allows libraries to automate daily library operations, digitize services to provide users with more reliable and more accurate sustainable access to the library resources.

ILMS consists a wide range of interconnected modules designed to digitize and integrate various library operations such as cataloging, circulation, acquisitions, serials management, and reporting.

This paper explores the role of ILMS in college libraries, highlighting its features, benefits, challenges, and case studies of its successful implementation. It further delves into the future prospects of ILMS, focusing on how emerging technologies will shape the evolution of library management systems in educational institutions.

Integrated Library Management Software (ILMS) is a software designed to automate and manage the day-to-day operations of libraries, which includes cataloging, circulation, acquisitions, serials management, and user services. ILMS incorporates multiple library operations into an integral management system, which ensures a balanced

coordination and efficient management of both physical and digital resources.

### Modules of ILMS

#### Cataloging and Classification

Cataloging includes creating and maintaining detailed record of library materials. This includes information such as title, author, publisher, and subject.

Classification includes organizing library materials according to the classification systems used in the libraries such as the Dewey Decimal Classification (DDC) or Colon classification system to avail easy retrieval.

#### Circulation Management

This module includes issue and return of library materials by patrons. It keeps record of currently issued materials, overdue items, reservations for newly arrived books, renewals of issued books and accessioning

It may also include features like mobile access for library users to provide remote access for the available services.

#### Acquisitions

The acquisitions module manages the ordering of new library materials, receiving and keeping the record of available materials and payment processes, billing for new materials.

It helps in managing, purchasing new orders, maintaining vendor details, library budget and manage library collections.

It also integrates with other modules like cataloging to ensure addition of newly acquired materials in the library.

#### Serials and Periodicals Management

This module manages subscriptions to journals, magazines, and other periodicals, tracking issues, volumes, and individual articles.

#### User Management

The user management module allows libraries to maintain records of students, faculty, members and other library patrons. It manages user accounts, issues and access to the library records, keeps borrowing history, and ensures privacy and security.

This module often includes self-service features like online access, new book reservations and renewals.

#### Generating Reports

ILMS systems generate reports on various aspects of library performance, such as circulation statistics, user activity, inventory, budget allocation, and acquisition trends.

#### OPAC (Online Public Access Catalog)

OPAC is a user-friendly interface that allows library users to search for materials (books, journals, articles, etc.) in the library catalog.

It may include advanced search options, filtering, and user personalization features.

#### Stock Management

This module keeps the track of physical stock of books and other materials in the library. It supports the regular stock-taking process, ensuring accuracy in inventory and identifying missing or damaged items.

#### Integration with External Systems

Modern ILMS often integrates with external systems like library consortia, federated search engines, and digital repositories, allowing seamless access to both internal and external resources.

## II. ADVANTAGES OF ILMS IN THE COLLEGE LIBRARIES

- IT Provides Efficiency and Automation by making the daily library services more timely and user friendly ILMS reduces manual tasks such as cataloging, issuing, returning, and inventory management, freeing up library staff to focus on value-added services, such as research assistance or user engagement.
- It improves user experience by facilitating the user-friendly interface for searching and accessing library resources. Through OPAC and self-service systems, users can quickly locate, borrow, and return materials, access digital resources, and even make reservations. with remote access to library materials and digital

content, ILMS ensures that students and faculty can access resources all the time improving the overall user experience.

- It facilitates advanced Data Management and report generation by enabling libraries to collect and analyze data related to circulation system, user behavior, and library usage. This data helps in optimizing the library collection, improving services, and making informed decisions about acquisitions and resource allocation.
- It integrates physical and digital resources as academic libraries increasingly incorporate digital resources such as e-books, online journals, and databases. ILMS allows integration of both physical and digital collections.
- It provides flexibility and Scalability in terms of allowing libraries to adapt to changing needs and growth. For instance, ILMS can support the addition of new modules for emerging technologies like RFID (Radio Frequency Identification), mobile access, or cloud-based services. This scalability is crucial for both small college libraries and large university libraries with extensive collections.

#### Suggestions for Successful Implementation

- Updating the IT infrastructure is significant for successful ILMS installation. Institutions should prioritize upgrading their IT infrastructure to meet the demands of modern ILMS systems.
- Institutions should provide comprehensive training programs for both library staff and users for smooth software functioning in the library.
- Libraries should choose ILMS vendors which provides solutions for ongoing daily library operations and offer flexibility and customization to meet their specific needs, with adequate vendor support for troubleshooting.
- Colleges with limited budgets can explore open-source or cloud-based ILMS solutions that reduce upfront costs and simplify maintenance.

## III. CONCLUSION

ILMS is a instrumental tool for automation of college library and improving the efficiency and productivity of library services. There are many challenges such as IT infrastructure issues, data migration from manual records to digital formats,

connectivity to the internet in the rural remote areas and budget limitations faced by the academic institutions where advantages of installing the ILMS in college library outweighs the hurdles in incorporating it .

However, Strategic planning, proper staff training, careful selection of software vendors, adequate funds for library, staff and user orientation programs can help to overcome these challenges and lead to a successful ILMS implementation in the college libraries which ultimately improves the library's role in supporting the academic goals of the institution and providing best services to the library patrons .

Popular library management software (ILMS)

#### 1. Koha

koha is an open-source Integrated Library Management System (ILMS), one of the most popular and widely used solutions for College libraries of all sizes. It offers a complete set of features for managing acquisitions, cataloging, circulation, serials, and reporting.

Key Features:

Open-source and free, with a strong user and developer community.

OPAC (Online Public Access Catalog) for easy user access.

Cataloging tools that support MARC21, UNIMARC, and other standards.

Circulation management, including overdue notices, renewals, and reservations.

Comprehensive reporting and analytics.

Flexible configuration for different types of libraries.

Web-based system, which makes it accessible from anywhere.

koha is used by academic institutions, public libraries, and special libraries around the world.

#### 2. Alma (by Ex Libris)

Alma is a cloud-based ILMS offered by Ex Libris, primarily aimed at academic and research libraries. It integrates library functions such as acquisitions, cataloging, circulation, and resource management into a single unified platform.

Key Features :

Cloud-based, reducing the need for extensive IT infrastructure.

Unified resource management across print, electronic, and digital content.

Powerful analytics and reporting features.

Integrated with other Ex Libris products like Primo (discovery service) and Rapido (resource sharing).

Modern and customizable OPAC.

Supports advanced workflows for academic institutions, including inter-library loan and consortia management.

Alma is particularly popular with large universities, research institutions, and consortia that manage large, complex library systems.

SOUL

SOUL (Software for University Libraries) is a popular library management software developed by InLibNet (Indian Library Network). It is primarily used by academic institutions, including universities, colleges, and research libraries, to manage their library operations efficiently.

FEATURES

SOUL offers robust cataloging features to handle bibliographic details and metadata for books, journals, and other resources.

It supports multiple cataloging standards such as AACR2 (Anglo-American Cataloging Rules), MARC21, and RDA (Resource Description and Access), which are essential for accurate data entry and easy retrieval.

It also supports Dewey Decimal Classification (DDC) and Library of Congress Classification (LCC) for organizing materials.

SOUL includes an OPAC (Online Public Access Catalog) that allows users to search the library's catalog of materials via a web-based interface.

SOUL supports the acquisition of new materials, including books, journals, and digital resources.

It tracks purchase orders, vendor details, and budget management to streamline the ordering process and ensure smooth resource acquisition.

PROBLEMS in Installation of ILMS in the college libraries

Data Migration Challenges

Migrating data from a legacy system or manual records to a new LMS can be one of the most challenging tasks. Libraries may have years of physical records or data stored in different formats.

Converting manual catalog records, such as card catalogs, into digital formats that are compatible with

the new system can be time-consuming and error-prone.

#### IT Infrastructure

College libraries often face issues with their existing IT infrastructure, which may not be robust enough to support modern Library Management Software (LMS) or Integrated Library Management Software (ILMS).

Outdated hardware (e.g., servers, computers) or slow internet connectivity can cause software performance issues, delays, or even system crashes during installation.

#### Staff Training

One of the biggest barriers to successful implementation is insufficient training for library staff. New software can often be complex, and staff may struggle to adopt it without proper training.

Staff may not know how to use advanced features in the software

#### Budget Limitations

Budgeting for the installation and maintenance of an ILMS can be a crucial obstacle, especially for colleges with limited resources and privately funded institutes. This can affect the software's implementation, infrastructure upgrades, and ongoing annual maintenance costs.

The initial costs of software licensing, hardware upgrades, and training can be prohibitively high for smaller institutions.

#### Internet Connectivity and Access Issues

In rural or less developed areas, internet connectivity may be unreliable, depending on the weather conditions which can affect the use of cloud-based or web-based library management systems.

Slow or intermittent internet connections can hinder library staff from accessing or updating the system, especially if it's a cloud-hosted solution.