

# Crowdmind: A Smart Crowd Flow Prediction System for Urban Spaces Using Machine Learning and Geospatial Analytics

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**Abstract**—Urban areas are experiencing rapid growth, leading to increased crowd congestion in public spaces such as transportation hubs, shopping complexes, tourist destinations, and educational institutions. High crowd density can result in safety risks, reduced mobility efficiency, and poor user experience. Traditional crowd monitoring approaches, which rely on surveillance systems or manual observation, often lack scalability and predictive capability. In this work, we present CrowdMind, an intelligent system designed to monitor and predict crowd flow using mobility data and machine learning techniques. The system collects anonymized GPS data from mobile devices and processes it using spatial clustering and time-series forecasting models. The proposed approach integrates DBSCAN for real-time crowd detection, Long Short-Term Memory (LSTM) networks for temporal prediction, and the Prophet model for capturing seasonal trends in crowd behavior. The system architecture includes a mobile interface, a FastAPI-based backend, machine learning models developed using TensorFlow and Scikit-learn, and a MongoDB database for geospatial data storage. Additionally, the system provides features such as optimal time recommendations, crowd visualization, and emergency alerts during high congestion scenarios. Experimental evaluation shows that the system can effectively identify crowd hotspots and provide reliable predictions.

CrowdMind contributes to the development of smarter urban mobility and efficient crowd management solutions.

**Index Terms**—Crowd Prediction, Smart Cities, Machine Learning, DBSCAN, LSTM, Geospatial Analytics, Urban Mobility.

## I. INTRODUCTION

Urbanization has led to a significant increase in population density, resulting in frequent crowd congestion in public areas such as metro stations, markets, stadiums, and tourist attractions. Effective crowd management has become essential for ensuring public safety, improving transportation efficiency, and enhancing the overall urban experience. Conventional crowd monitoring methods mainly depend on surveillance cameras or manual supervision. While these approaches provide real-time insights, they are limited in scalability, coverage, and predictive capabilities. They also require significant infrastructure investment and may raise privacy concerns. With the widespread use of smartphones equipped with GPS sensors, large-scale mobility data has become readily available. This data provides valuable information about human movement patterns and can be utilized to understand crowd dynamics more effectively. Machine learning techniques offer powerful tools for analyzing such data. By combining spatial clustering algorithms with time-series prediction models, it is possible to detect crowd formations and forecast future crowd behavior.

In this study, we propose CrowdMind, a smart crowd monitoring and prediction system that leverages GPS mobility data and machine learning algorithms. The system identifies real-time crowd density and predicts future trends, enabling users and authorities to make informed decisions.

The main objectives of this work are:

- To detect real-time crowd hotspots using clustering techniques
- To predict future crowd density using deep learning models
- To provide interactive visualization for users
- To suggest optimal visiting times for locations
- To assist in emergency situations during high crowd density

## II. RELATED WORK

Various approaches have been proposed in the literature for crowd monitoring and prediction. Early methods relied on sensor-based technologies such as infrared sensors and RFID systems to estimate crowd density. Although effective in controlled environments, these methods require specialized hardware and are not easily scalable. With advancements in computer vision, researchers began using deep learning techniques, particularly convolutional neural networks (CNNs), to analyze surveillance footage for crowd estimation. While these approaches can provide accurate results, they depend heavily on camera infrastructure and may raise concerns regarding user privacy. Recent studies have shifted towards analyzing mobility data obtained from smartphones. GPS-based datasets enable large-scale analysis of human movement patterns without requiring additional infrastructure. Clustering algorithms such as K-Means, DBSCAN, and OPTICS have been widely used to identify spatial patterns in crowd data. Among these, DBSCAN is particularly effective because it can detect clusters of arbitrary shapes and does not require prior knowledge of the number of clusters.

For temporal prediction, models such as ARIMA, Prophet, and LSTM neural networks have been applied to forecast crowd density trends. These models capture time-dependent patterns and seasonal variations in crowd behavior. The CrowdMind system combines both spatial clustering and temporal forecasting techniques to provide an integrated solution for crowd monitoring and prediction.

## III. SYSTEM ARCHITECTURE

The CrowdMind system is designed using a layered architecture that integrates mobile data collection,

backend processing, machine learning analytics, and visualization modules. This architecture ensures scalability, efficient data processing, and seamless interaction between the mobile interface and backend services.

The overall architecture of the system consists of the following layers:

- Mobile Application Layer
- API Gateway Layer
- Data Processing Layer
- Machine Learning Analytics Layer
- Database Layer
- Visualization and Decision Support Layer

Each layer is responsible for specific tasks within the system workflow.

### 3.1. Mobile Application Layer

The mobile application acts as the primary interface through which users interact with the CrowdMind platform. The application collects real-time location information using GPS sensors available in smartphones. The mobile application periodically sends location updates to the backend server. These updates contain geographic coordinates and timestamps representing user movement patterns. The application also provides visualization features that allow users to view crowd density on a map, receive alerts about congested areas, and access predictive insights about crowd conditions.

The mobile application integrates with mapping services such as Google Maps API to display geographic information and crowd density heatmaps.

### 3.2. API Gateway Layer

The API gateway acts as the communication bridge between the mobile application and backend processing services. It receives incoming requests from the mobile interface, validates the data, and forwards the requests to the appropriate processing modules.

The backend APIs were implemented using the FastAPI framework, which provides asynchronous request handling and high performance. FastAPI was selected because it supports modern Python features, automatic API documentation, and efficient data validation.

The API gateway performs the following functions:

- Receiving GPS location data from mobile devices
- Validating request parameters
- Handling authentication tokens
- Forwarding data to the processing modules
- Sending processed results back to the mobile interface

This layer ensures reliable communication between system components.

### 3.3. Data Processing Layer

The data processing layer performs preprocessing operations on the raw mobility data received from mobile devices. Since GPS data may contain noise, inaccuracies, or duplicate records, preprocessing is necessary before applying machine learning algorithms.

The preprocessing pipeline includes several operations:

- Filtering invalid GPS coordinates
- Removing duplicate location records
- Normalizing timestamp values
- Transforming spatial coordinates into structured datasets

These operations were implemented using Pandas and NumPy, which provide efficient data manipulation and numerical computation capabilities.

### 3.4. Machine Learning Analytics Layer

The machine learning analytics layer is responsible for analyzing mobility data and generating predictive insights. This layer integrates clustering algorithms and deep learning models to identify crowd patterns and forecast future crowd density.

The machine learning layer includes two primary components:

- Spatial clustering engine
- Temporal prediction engine

The clustering engine detects crowd hotspots in real time, while the prediction engine forecasts future crowd movement patterns.

### 3.5. Database Layer

The database layer stores all mobility data, clustering results, and prediction outputs. The system uses MongoDB, a NoSQL database that supports flexible schema design and geospatial indexing.

MongoDB was chosen because it allows efficient storage of large datasets and supports location-based queries. The database stores multiple types of information including:

- Raw GPS data
- Processed datasets
- Clustering results
- Predicted crowd density values

### 3.6. Visualization and Decision Support Layer

The visualization layer presents crowd analytics results to users through an interactive interface. Crowd density is displayed using heatmaps and colored markers that represent different levels of congestion.

For example:

- Green – Low crowd density
- Yellow – Moderate crowd density
- Red – High crowd density

The visualization layer also displays additional information such as:

- Weather conditions
- Predicted crowd trends
- Best time to visit a location
- Emergency evacuation guidance

## IV. METHODOLOGY

The methodology of the CrowdMind system involves several stages of data analysis and machine learning processing. The system follows a structured pipeline that transforms raw mobility data into actionable crowd insights.

The major stages of the methodology include:

- Data Acquisition
- Data Preprocessing
- Spatial Clustering
- Temporal Prediction
- Visualization and Decision Support

### 4.1. Data Acquisition

The first stage of the methodology involves collecting mobility data from GPS-enabled mobile devices. Each mobile device periodically transmits location information to the backend server.

Each data record consists of:

1. Latitude

2. Longitude
3. Timestamp
4. Anonymous user identifier

These records represent the movement patterns of individuals across urban spaces.

#### 4.2. Data Preprocessing

Before applying machine learning algorithms, the raw mobility data must be cleaned and transformed into a structured format.

Preprocessing operations include:

- Removing duplicate entries
- Filtering invalid location coordinates
- Handling missing timestamps
- Normalizing location data

These preprocessing operations ensure that the dataset is suitable for clustering and prediction tasks.

#### 4.3. Spatial Clustering Using DBSCAN

The DBSCAN (Density-Based Spatial Clustering of Applications with Noise) algorithm is used to detect clusters of crowd activity in spatial datasets.

Let the dataset be defined as:

$$D = \{x_1, x_2, x_3, \dots, x_n\}$$

Where each data point represents a GPS coordinate.

The distance between two points is calculated using Euclidean distance:

$$d = \sqrt{(\Delta lat)^2 + (\Delta lon)^2}$$

A point is classified as a core point if the number of neighboring points within radius  $\epsilon$  exceeds a threshold value

$$|N_{\{\epsilon\}}(p)| \geq MinPts$$

Clusters are formed by grouping density-reachable points together.

This method is particularly suitable for crowd detection because it can identify clusters of arbitrary shapes.

#### 4.4. Crowd Prediction Using LSTM

To predict future crowd density trends, the system uses a Long Short-Term Memory (LSTM) neural network. LSTM networks are designed to model sequential data and capture temporal dependencies in time-series datasets.

The LSTM cell contains several gating mechanisms that regulate the flow of information.

- Forget Gate

$$f_t = \sigma(W_f [h_{t-1}, x_t] + b_f)$$

- Input Gate

$$i_t = \sigma(W_i [h_{t-1}, x_t] + b_i)$$

- Cell State Update

$$C_t = f_t C_{t-1} + i_t \tilde{C}_t$$

- Hidden State

$$h_t = o_t \tanh(C_t)$$

- Prediction Output

$$\hat{y}_{t+1} = W_y h_t + b_y$$

The LSTM model is trained using historical crowd density data.

#### 4.5. Prophet Forecasting Model

In addition to LSTM, the system uses the Prophet forecasting model to capture seasonal patterns in crowd behavior.

The Prophet model decomposes time-series data into trend and seasonal components.

$$y(t) = g(t) + s(t) + h(t) + \epsilon_t$$

Where:

- $g(t)$  represents the trend component
- $s(t)$  represents seasonal patterns
- $h(t)$  represents event-based variations

This hybrid prediction approach improves forecasting accuracy.

#### 4.6. Feature Engineering

Feature engineering is performed to extract meaningful attributes from the raw dataset. These features help the machine learning models learn patterns in crowd movement.

The main features used for model training include:

- Time of day
- Day of week
- Crowd density values
- Geographic region identifiers

These features allow the model to capture temporal and spatial patterns in crowd behavior.

The algorithm groups nearby location points into clusters representing high crowd density regions.

## V. MODEL TRAINING AND DATA PREPARATION

Training the machine learning models is an essential part of the CrowdMind system because the accuracy of predicting crowd behavior depends on the quality of the data used and the design of the model. The system uses data on how people move, collected from GPS-enabled devices, to build models that can forecast crowd patterns. The process of training the models includes several steps, such as preparing the data, creating useful features, training the model, and checking how well it works.

### 5.1. Dataset Collection

The dataset used to train the machine learning models is made up of GPS mobility data collected from users' devices.

Each record in the dataset includes the following information:

- Latitude
- Longitude
- Time when the data was recorded

A unique identifier for the device (without personal details)

These records show where people were moving in urban areas.

The data was collected over a period of time to include different kinds of crowd behavior during the day.

The dataset includes movement data from various places like:

- Public transportation hubs
- Shopping areas
- School campuses
- Popular tourist spots

By gathering data from different locations and times, the dataset offers a wide variety of patterns to help the models learn effectively.

### 5.2. Data Preprocessing for Training

Before the models are trained, the dataset goes through a preprocessing stage to improve accuracy and remove incorrect data. The preprocessing steps include:

**Data Cleaning:** Removing GPS data that is incorrect or invalid to eliminate misleading information.

**Removing Duplicates:** Taking out repeated location updates that could bias the dataset.

**Normalizing Timestamps:** Converting time values into uniform time intervals to create a structured time-series format.

**Spatial Aggregation:** Grouping location points into geographic regions to calculate the number of people in each area.

These data processing steps are carried out using Pandas and NumPy, which are powerful tools for managing large datasets.

### 5.3. Feature Engineering

This stage involves creating new, useful features from the raw data that help the machine learning models understand crowd patterns better.

The main features used are:

- Time of day
- Day of the week
- Crowd density levels
- Geographic region codes

These features allow the model to detect patterns in both time and location.

### 5.4. Training the DBSCAN Clustering Model

The DBSCAN algorithm is used to identify areas where crowds are concentrated in real-time datasets.

The model is trained by setting two main parameters:

- $\epsilon$  (epsilon): the distance within which points are considered neighbors
- MinPts: the minimum number of points required to form a cluster

The algorithm groups nearby points into clusters that represent areas with high crowd density.

### 5.5. Training the LSTM Prediction Model

To predict future crowd density, the system uses a Long Short-Term Memory (LSTM) neural network.

The LSTM model is trained using historical data that shows how crowd levels have changed over time.

The data is split into:

- Training set: 80%
- Testing set: 20%

The LSTM network learns how crowd density changes over time by recognizing patterns in the data.

The operations of the LSTM cell are defined as follows:

- Forget Gate

$$f_t = \sigma(W_f[h_{t-1}, x_t] + b_f)$$

- Input Gate

$$i_t = \sigma(W_i[h_{t-1}, x_t] + b_i)$$

- Cell State Update

$$C_t = f_t C_{t-1} + i_t \tilde{C}_t$$

- Hidden State

$$h_t = o_t \tanh(C_t)$$

- Prediction Output

$$\hat{y}_{t+1} = W_y h_t + b_y$$

### 5.6. Training Parameters

Several settings were used during the training of the LSTM model.

These include:

- Number of epochs: 50
- Batch size: 32
- Learning rate: 0.001
- Optimizer: Adam optimizer

The model was trained using the Mean Squared Error (MSE) as the loss function:

MSE =

$$\frac{1}{n} \sum_{i=1}^n (y_i - \hat{y}_i)^2$$

Where:

- $y_i$  is the actual crowd density value, and
- $\hat{y}_i$  is the predicted value.

### 5.7. Model Evaluation

After the model is trained, it is tested using several performance metrics to assess how well it works.

- Mean Absolute Error (MAE)

$$\frac{1}{n} \sum_{i=1}^n |y_i - \hat{y}_i|$$

- Root Mean Square Error (RMSE)

$$\sqrt{\frac{1}{n} \sum (y - \hat{y})^2}$$

Lower scores for these metrics indicate better prediction accuracy.

### 5.8. Model Deployment

Once the model is trained and tested, it is added to the backend system to provide real-time predictions. The trained models are loaded into the FastAPI backend

server, which processes incoming location data and generates crowd density forecasts. These predictions are stored in the MongoDB database and made available through the mobile application.

## VI. TESTING

Testing was carried out to ensure that the CrowdMind system is reliable and performs well.

### 6.1. Unit Testing

Each part of the system was tested separately to make sure it works as intended, including clustering algorithms, prediction models, and API endpoints.

### 6.2. Integration Testing

Testing was done to ensure that all parts of the system work together correctly. This included checking communication between the mobile app, backend server, and database.

### 6.3. System Testing

The system was tested as a whole to check how well it handles the complete workflow, from collecting GPS data to displaying crowd analytics.

### 6.4. Performance Testing

The system was tested under high data loads to evaluate how quickly it responds. The backend server was tested with multiple simultaneous API requests.

### 6.5. Security Testing

Security measures were checked to ensure user data remains protected. Authentication mechanisms and secure API communication protocols were tested.

## VII. RESULT ANALYSIS

The system successfully identified crowd clusters and predicted dense crowds. Heatmaps made it easier to spot crowded areas. The prediction model performed reliably in forecasting crowd density.

## VIII. CONCLUSION

CrowdMind uses machine learning and geospatial analysis to provide an efficient way to monitor and predict crowd behavior. The system combines clustering algorithms and deep learning models to find

areas with high crowd activity and forecast future crowd levels. Future work could involve integrating IoT sensors and real-time transport data to enhance prediction accuracy.

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