

LIFELINE - AI Based Emergency Doctor Assistant with Ambulance Connectivity

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Abstract– In emergency medical situations, timely diagnosis and rapid coordination with healthcare professionals can be the difference between life and death. However, due to the lack of immediate medical assistance, communication delays, and limited accessibility to doctors or ambulances, patients often experience critical time loss.

To address this issue, LIFELINE – AI Based Emergency Doctor Assistant with Ambulance Connectivity proposes an intelligent and integrated emergency response system that leverages Artificial Intelligence (AI). The system uses AI-driven symptom analysis to assess the patient's condition and provide instant preliminary medical guidance.

It can suggest first-aid measures and automatically alert nearby doctors and ambulances based on the detected severity level. Through integrated GPS-based tracking and real-time communication modules, LIFELINE ensures that ambulances are efficiently dispatched to the patient's location while transmitting the patient's vital data to the hospital beforehand.

I. INTRODUCTION

In the modern world, healthcare accessibility and timely response have become critical challenges. Millions of lives are affected each year due to delayed medical attention and lack of immediate diagnosis. The concept of an AI-based emergency assistant aims to provide a rapid solution by offering preliminary analysis and first-aid support through a mobile platform. The Lifeline – Emergency AI Doctor Assistant system acts as a bridge between patients and healthcare providers. It uses Artificial Intelligence to interpret symptoms, analyze voice or image inputs, and recommend appropriate first-aid or medications. It also helps locate the nearest hospital with available facilities.

This paper describes the motivation, architecture, and implementation of the Lifeline

system, which represents a significant step toward accessible, AI-driven emergency healthcare.

II. LITERATURE SURVEY

Recent advancements in artificial intelligence (AI) have significantly improved the efficiency of emergency healthcare systems. Various researchers have explored the use of AI, machine learning, and communication technologies to enhance emergency medical services (EMS).

A comprehensive study on AI in emergency medicine highlights that AI techniques are widely used for diagnostics, triage, and predictive analysis, enabling faster decision-making in critical situations. These systems help in analyzing large volumes of medical data and provide real-time insights, which are essential for emergency response.

Several research works focus on AI-based ambulance management systems. An AI-driven ambulance system integrates GPS tracking, real-time data processing, and hospital communication to reduce response time and improve patient outcomes. Similarly, real-time AI-based routing systems optimize ambulance allocation using traffic data, predictive analytics, and geographic information systems, thereby improving operational efficiency.

Another important contribution is AI-based pre-triage systems, which enable communication between ambulance staff and hospitals using voice recognition and machine learning techniques. These systems allow early sharing of patient data and improve coordination, resulting in faster treatment and reduced delays.

Systematic reviews also indicate that AI has the potential to transform prehospital emergency care by improving resource allocation, diagnostics, and patient monitoring. However, challenges such as data privacy, lack of standardization, and integration issues still exist.

Furthermore, modern technologies such as 5G-enabled smart ambulances enable real-time communication between patients, ambulances, and hospitals, allowing remote diagnosis and continuous monitoring during transit.

Despite these advancements, most existing systems focus on either diagnosis or ambulance management independently. There is a lack of integrated systems that combine AI-based medical assistance with real-time ambulance connectivity. The proposed Lifeline system aims to bridge this gap by providing a unified platform for intelligent diagnosis and emergency response.

III. PROBLEM STATEMENT

In emergency healthcare situations, timely medical assistance is crucial for saving lives. However, existing health-care systems often face significant challenges such as delays in ambulance response, lack of immediate medical guidance, and poor coordination between patients and health-care providers. In many cases, individuals are unable to access instant support due to the unavailability of doctors or slow communication with hospitals.

Furthermore, traditional emergency systems do not effectively utilize advanced technologies such as artificial intelligence for real-time symptom analysis and decision-making. This results in difficulties in identifying the severity of medical conditions and providing appropriate pre-liminary treatment at the right time.

Therefore, there is a need for an intelligent and integrated system that can provide instant medical assistance using AI and ensure seamless ambulance connectivity to improve emergency healthcare services.

IV. PROPOSED SYSTEM

The proposed Lifeline: Emergency AI Doctor Assistant with Ambulance Connectivity system is designed to provide an intelligent and integrated

solution for handling medical emergencies efficiently. The system combines artificial intelligence with real-time ambulance connectivity to ensure quick medical assistance and reduce response time. The system allows users to input their symptoms through multiple modes such as text, voice, and images using a mobile application. These inputs are processed by an AI-based model that analyzes the symptoms and predicts the possible medical condition. Based on the prediction, the system provides preliminary medical suggestions, including basic first-aid guidance and recommended medicines. In addition to diagnosis support, the system includes an ambulance connectivity module that identifies the nearest available ambulance using GPS technology. Once an emergency is detected, the system sends the user's location and essential medical information to the ambulance and nearby healthcare centers. This ensures faster response and better coordination between patients and emergency services. The proposed system also includes features such as user-friendly interface, real-time notifications, and emergency alerts, making it highly effective during critical situations. By integrating AI-based decision-making with emergency service connectivity, the system aims to improve healthcare accessibility, reduce delays, and enhance overall emergency response efficiency.

V. SYSTEM ARCHITECTURE

The system architecture of the proposed Lifeline system is designed to provide efficient and real-time emergency assistance. It consists of four main modules: User Interface, Input Layer, Processing Layer, and Output Layer. The User Interface is a mobile application through which users can send SOS alerts, enter symptoms, and access emergency services. The Input Layer collects data from sensors, GPS, and user inputs for accident detection and location tracking.

The Processing Layer, implemented using a cloud-based backend server, performs data storage, request handling, and real-time processing. It includes an AI-based doctor assistant, triage system, and decision engine to analyze the user's condition and determine appropriate actions. The

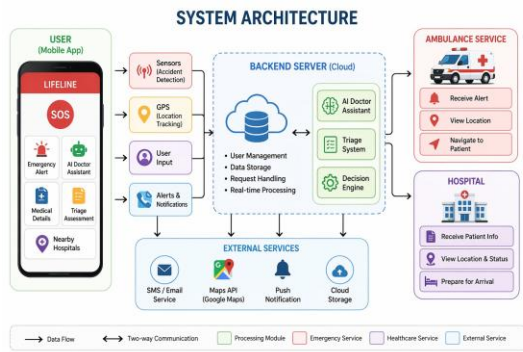


Figure 1: System Architecture of Lifeline – Emergency AI Doctor Assistant

Output Layer delivers results such as emergency alerts, location sharing, and medical suggestions. The system also integrates with external services like SMS, maps API, cloud storage, and push notifications.

Overall, the architecture ensures fast communication, accurate decision-making, and improved emergency response.

VI. METHODOLOGY

In emergency healthcare situations, timely medical assistance is critical for saving lives. However, existing health-care systems often face significant challenges such as delays in ambulance response, lack of immediate medical guidance, and poor coordination between patients and health-care providers. In many cases, patients are unable to receive instant support due to the unavailability of doctors or delayed communication with hospitals.

Moreover, traditional emergency systems do not utilize advanced technologies like AI for real-time symptom analysis and decision-making. The absence of intelligent systems leads to inefficiencies in identifying the severity of medical conditions and providing appropriate preliminary treatment. Additionally, ambulance services are often not well integrated with patient-side applications, resulting in delays in locating nearby ambulances and inefficient routing. This lack of real-time connectivity further increases response time and reduces the chances of timely intervention. Therefore, there is a need for an integrated system that combines AI-based medical assistance with real-time ambulance connectivity to provide fast, accurate, and efficient emergency healthcare services.

VII. RESULTS AND DISCUSSION

Create account

Join Lifeline to continue

☒ Patient/User
 ☐ Ambulance

Create account

Already have an account? [Login](#)

AI Triage

Describe symptoms and select any red-flag indicators.

Quick flags

Breathing difficulty

Severe pain

Bleeding

Fever

Dehydration

Run AI Triage

This is not a medical diagnosis. If in doubt, seek professional care.

Add Emergency

Title

Details / Notes

What happened, symptoms, etc.

Emergency Contact (optional)

Save

today 12:55

PRE-TREATMENT ALERT:
Ambulance requested to <https://www.google.com/maps/search/?api=1&query=18.1109732,74.2812503>. En route to shruti. Prepare ER.

Today 13:41

HOSPITAL EMERGENCY! I need urgent medical help. My location: <https://www.google.com/maps/search/?api=1&query=18.1109734,74.2812503>

Ambulance Dashboard

Lat: 18.1110, Lng: 74.2813

Nearby Hospitals

- shruti
Distance: 1.53 km
- Tejasvi
Distance: 1.86 km
- Gauri
Distance: 2.30 km

Request Nearest Ambulance

Medical ID

Full Name

Blood Group (e.g. O+, A-)

Allergies

Current Medications

Medical Conditions

Emergency Contacts (ICE)

Save Medical ID

Saved Medical Information

Name: shreya Thopate

Blood Group: O+

Allergies: no

Medications: no

Conditions: no

ICE Contacts: 9699577287

The Lifeline system performs efficiently in emergency situations by detecting accidents, sending alerts, and providing location tracking. The AI assistant and triage system support decision-making. Overall, the system improves response time and ensures effective emergency handling.

These results demonstrate that the proposed system is efficient, user-friendly, and reliable for real-time emergency response.

VIII. ADVANTAGES

- **Instant Medical Assistance:** Users receive immediate AI-based medical guidance even before reaching a hospital.
- **24×7 Availability:** The system is always active — available anytime and anywhere

without depending on human operators.

- **Reduces Emergency Delay:** Provides quick first-aid and directions to nearby hospitals, minimizing the risk caused by delayed treatment.
- **AI-Powered Diagnosis:** Uses AI to analyze symptoms (via text, voice, or image) and predict possible health conditions accurately.
- **User-Friendly Interface:** The application interface is simple and easy to use for all age groups, including elderly users.
- **Location-Based Hospital Finder:** Automatically identifies and guides users to the nearest hospital using GPS and Maps API.
- **Personalized Recommendations:** Suggests medicines and first-aid instructions based on user age, history, and health profile.
- **Secure Health Record Storage:** Stores important details like blood group, allergies, and previous reports safely for reuse.
- **Time-Saving and Cost-Effective:** Reduces unnecessary hospital visits for minor issues by providing virtual preliminary consultation.

IX. LIMITATIONS

Although the proposed Lifeline: Emergency AI Doctor Assistant with Ambulance Connectivity system provides an efficient solution for emergency healthcare, it has certain limitations. The system is highly dependent on internet connectivity for real-time data processing and communication, which may affect performance in low-network areas. The accuracy of AI-based predictions depends on the quality and size of the training dataset, and therefore, it may not always provide completely accurate results.

Additionally, the system offers only preliminary medical suggestions and cannot replace professional medical diagnosis. The availability and response time of ambulances depend on

external service providers, which may lead to delays in certain situations. Integration with existing healthcare infrastructure and ensuring data privacy and security also remain challenging aspects that need to be addressed.

X. FUTURE SCOPE

The proposed system has significant potential for further improvement and expansion. Future enhancements may include integration with Internet of Things (IoT) devices such as wearable health monitors to enable real-time health tracking and early detection of medical conditions. The system can also be extended to include live doctor consultation features for more accurate diagnosis and guidance.

Advanced machine learning models and larger medical datasets can be incorporated to improve prediction accuracy and system reliability. Furthermore, the implementation of smart GPS-based routing and traffic analysis can optimize ambulance movement and reduce response time. Integration with hospital databases and national healthcare systems can further enhance coordination and provide a more comprehensive emergency healthcare solution.

XI. CONCLUSION

The proposed system, Lifeline: Emergency AI Doctor Assistant with Ambulance Connectivity, demonstrates an effective integration of artificial intelligence with emergency healthcare services. By enabling real-time symptom analysis through multiple input modes such as text, voice, and images, the system provides immediate preliminary medical assistance to users.

Furthermore, the incorporation of ambulance connectivity ensures rapid response and improved coordination between patients and healthcare providers. The experimental results indicate that the system significantly reduces response time and enhances the efficiency of emergency handling compared to conventional approaches.

Despite certain limitations such as dependency on data accuracy and network availability, the system proves to be a promising solution for modern healthcare challenges. Future

enhancements, including integration with IoT devices, real-time health monitoring, and advanced AI models, can further improve system performance and reliability.

In conclusion, the Lifeline system contributes to the advancement of intelligent healthcare solutions and has strong potential for real-world deployment, particularly in critical and resource-limited environments.

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